

How to remove ecard.exe virus?

Link: <http://forums.hardwarezone.com/showthread.php?t=1670688>

Problem:

i accidentally double click on this file and causes to send emails out continuously on it's own. How do i remove it?

Solution:

Before we start fixing anything you should **print out these instructions** or copy them to a NotePad file so they will be accessible. Some steps will require you to disconnect from the Internet or use Safe Mode and you will not have access to this page.

- Please download [DrWeb-CureIt](#) & save it to your desktop. **DO NOT perform a scan yet.**
- **Reboot your computer in "SAFE MODE"** using the **F8** method. To do this, restart your computer and after hearing your computer beep once during startup (but before the Windows icon appears) press the F8 key repeatedly. A menu will appear with several options. Use the arrow keys to navigate and select the option to run Windows in "Safe Mode".
- **Scan with DrWeb-CureIt** as follows:
 - Double-click on **drweb-cureit.exe** to start the program. An "**Express Scan of your PC**" notice will appear.
 - Under "**Start the Express Scan Now**", Click "**OK**" to start. *This is a short scan that will scan the files currently running in memory and when something is found, click the **Yes** button when it asks you if you want to cure it.*
 - Once the short scan has finished, Click **Options > Change settings**
 - Choose the "**Scan tab**" and **UNcheck** "*Heuristic analysis*"
 - Back at the main window, click "**Select drives**" (a red dot will show which drives have been chosen)
 - Then click the "**Start/Stop Scanning**" button (**green arrow** on the right) and the scan will start.
 - When done, a message will be displayed at the bottom advising if any viruses were found.
 - Click "**Yes to all**" if it asks if you want to cure/move the file.
 - When the scan has finished, look if you can see the icon next to the files found. If so, click it, then click the next icon right below and select "**Move incurable**".
(*This will move it to the C:\Documents and Settings\userprofile\DoctorWeb\Quarantine folder if it can't be cured*)
 - Next, in the Dr.Web CureIt menu on top, click file and choose **save report list**.
 - Save the **DrWeb.csv** report to your [desktop](#).
 - Exit Dr.Web Cureit when done.
 - **Important! Reboot** your computer because it could be possible that files in use will be moved/deleted during reboot.
 - After reboot, post the contents of the log from Dr.Web in your next reply. (*You can use Notepad to open the DrWeb.csv report*)
- Download [SDFix](#) and save it to your desktop.
- Double click **SDFix.exe** and it will extract the files to %systemdrive%
(*this is the drive that contains the Windows Directory, typically C:\SDFix*). **DO NOT use it just yet.**
- **Reboot your computer in "SAFE MODE"** using the **F8** method. To do this, restart your computer and after hearing your computer beep once during startup [but before the Windows icon appears] press the F8 key repeatedly. A menu will appear with several options. Use the arrow keys to navigate and select the option to run Windows in "Safe Mode".
- Open the SDFix folder and double click **RunThis.bat** to start the script.
 - Type **Y** to begin the cleanup process.
 - It will remove any Trojan Services or Registry Entries found then prompt you to press any key to Reboot.
 - **Press any Key** and it will restart the PC.
 - When the PC restarts, the Fixtool will run again and complete the removal process then display **Finished**, press any key to end the script and load your desktop icons.
 - Once the desktop icons load the SDFix report will open on screen and also save into the SDFix folder as **Report.txt**.
 - Finally copy and paste the contents of the results file **Report.txt**